

**MONTANA HIGHER EDUCATION STUDENT ASSISTANCE CORPORATION  
BOARD OF DIRECTORS CONFERENCE CALL**

November 25, 2013

10:00 a.m.

**AGENDA**

1. **Call to Order**
2. **Roll Call**
3. **Call for Public Comment**
4. **Update on Current Industry and Strategy Issues**
  - Update of DL Servicing RFP - Jim***Board Discussion and Action, if any, on Industry and Strategy Items***
5. **Operational Items**
  - Discussion of Recent MHESAC Performance
  - Consideration of Teaming Arrangement NFP Servicing***Board Discussion and Action, if any, on Operational Items***
6. **Items from Board Members**
7. **MHESAC Upcoming Board Meetings**
  - As needed in December – Conference Call
  - January 15, 2014 - MHESAC Board Meeting 9:00 a.m. – Helena
  - February 18, 2014 – Board E- Mail Update
  - March 19, 2014 – Board E- Mail Update
  - April 16, 2014 - MHESAC Board Meeting 9:00 a.m. – Helena
8. **Strategic Planning- (Executive Session)**
9. **Adjournment**