

**MONTANA HIGHER EDUCATION STUDENT ASSISTANCE CORPORATION (MHESAC)  
STUDENT ASSISTANCE FOUNDATION OF MONTANA (SAF)**

**JOINT BOARD OF DIRECTOR'S WORK SESSION CONFERENCE CALL**  
Hosted at the offices of the Student Assistance Foundation  
2500 Broadway  
Helena, Montana

**September 27, 2012 - 1:00 p.m.**

- 1. ROLL CALL**
- 2. INTRODUCTIONS**
- 3. OVERVIEW OF FY 11-12 ACCOMPLISHMENTS**
  - MHESAC – Item 3a
  - SAF – Item 3b
- 4. OVERVIEW OF FY 12-13 BUSINESS PLANS**
  - MHESAC – Item 4a
  - SAF – Item 4b
- 5. BOARD QUESTIONS AND DISCUSSION OF INDUSTRY STATUS AND OTHER ITEMS**
  - Overview of Student Loan Industry Issues
  - Federal Loan Servicing
  - Other Items of Interest from Members of Each Board
- 6. ITEMS FROM MHESAC AND SAF BOARD MEMBERS**
- 7. PUBLIC COMMENT**
- 8. ADJOURNMENT**